LASAN DATA CENTER

INFORMATION, INSIGHTS, AND ANALYSIS FROM LA SANITATION

February 1, 2019

This week, CSLA reporting includes data through January 26, 2019. In the past 7 days, LASAN CSLA teams have responded to 254 Illegal Dumping service requests and 396 Homeless Encampment cleanup service requests.

To date in January, LASAN CSLA teams responded to 1,184 Illegal Dumping service requests and 2,548 Homeless Encampment cleanup service requests.

Within the past 30 days, LASAN's Customer Care Center answered 71,893 calls for service with an average wait time of 2 minutes and 46 seconds.